



Sandra Ossenbrink didn't think she was destined for a career in management. She initially completed a hospitality apprenticeship; it was only when she worked for the police in Northern Ireland that she set out on the path to Chartered Manager

What inspired you to become a Chartered Manager?

I initially completed CMI's Level 5 Diploma in Management and Leadership and, as it was beneficial, went on to Level 7. When CMI told me about Chartered Manager, I thought: "This will give me the stamp of approval I need as a manager."

How has being Chartered helped you in your career?

I used to be very insecure, but now that I have a more advanced skillset I am more able to converse with and challenge people. What you learn makes you more rounded and also helps you to develop team members.

What difference does being Chartered make?

Lots of people can call themselves managers, but they don't really have the professional skillset needed to be a success. Chartered Manager status adds credibility.

What would you say to someone who is thinking of becoming Chartered?

Do it! It is invaluable and such a good way of supplementing your skillset as a manager. You are working towards a goal that makes sense in any business setting.

The skills builder

SANDRA OSSENBRINK CMGR MCFI
 PROCESS CONSULTANT, HSBC

**YOU TOO CAN #GETCHARTERED. VISIT MANAGERS.ORG.UK/CMGR
 OR CALL 01536 207429**